

Below are some testimonials from our existing client base:

northern rock

"We have used Graham Technical Services for over 3 years now in all aspects of security systems and hardware throughout our branch and head office portfolio. Their approach to this work has been refreshing for us after many frustrating years of dealing with some of the larger, more traditional security companies. GTS offer us competitive pricing, efficiency in installation and a reliable support service. Above all they seem to have a genuine interest in helping us maintain a high level of security throughout our offices with the use of innovative security systems"

Damon Kent
Assistant Director (Premises)
Northern Rock plc



"Graham Technical Services were approached by Newcastle Building Society, along with other providers, to put forward a proposal for the replacement of the existing VCR based CCTV systems within the Society's branch network and principal office. The systems were to be upgraded to digital CCTV systems.

The proposal put forward by Graham Technical Services was chosen above the others and a contract was placed for the roll out of the replacement systems.

To date 50+ systems have been installed, all networked to the main system within principal office.

All systems were installed in a proficient and professional manner with minimum disruption to each property. The ongoing maintenance contract for each system has also been awarded to Graham Technical Services; again this is carried out in a timely and efficient manner.

Graham Technical Services have also since upgraded the electronic access system within the Society's principal office and have also been awarded the ongoing maintenance contract for this system.

The Newcastle Building Society now has an excellent longstanding working relationship with Graham Technical Services. They have been found to be professional, efficient, and very approachable for advice and help and we hope that the relationship continues into the future."

Kevin Parker
Property Services Manager



"I must write to thank you and praise your staff for the way our installation has been handled. We are a 24hour operation and it was critical that we continued to process whilst your engineers were working.

The job was completed quickly and efficiently and the end result was exactly as promised. The system works well and has already given us savings through staff attendance, reduction in theft, reduction in damage and overall raising standards. I was amazed on the first weekend after installation to receive a call from the night shift team requesting more work as they knew we would have evidence of them not working. Staff, who in the past may have failed to notify management if they have caused a problem are now volunteering information as they know they can no longer "get away with it"

I will have no hesitation in recommending your services and have already done so to our senior operations team with a view to providing similar improvements at our other sites. Please keep me informed of upgrades that may prove useful to us.

Once again, thank you"

Mr M Briggs
General Manager
Sterile Technologies (Newcastle) Ltd



"Graham Technical Services provided an excellent solution to our security needs. Our requirements were dealt with in a quick, efficient and professional manner. We would highly recommend them and have no hesitation in using their services in the future"

Mr Simon Reay BA (Hons).
Director, Straightline Construction

"I wish to thank you for the excellent CCTV system that Graham Technical Services has installed at my home. From my first enquiry right through to the system being completed took less than a week. I thought that you and your engineers were first class and very professional throughout. The system installed is very good quality and I would have no hesitation in recommending Graham Technical Services to anyone who is considering having a CCTV system installed. Once again, thanks for the excellent service."

Kind regards,
Terry Mattimore (Domestic CCTV customer)



"I would like to express my thanks for organising the fitting of our new alarm system so quickly. Your technicians were very hard working, polite and cleaned up any mess they made. I would not hesitate to highly recommend the company"

Mel Jackson
Marketing Manager
STUK Sound Ltd